Deltek Costpoint Client Awareness

April 20, 2022

As Deltek continues to upgrade customers to v8.1 of Costpoint/Time and Expense, we at Redstone GCI wanted to pass along currently known issues affecting our clients. Deltek is actively working on these issues.

NEW ISSUES

Issue:	New hires not populating the Company level resource group
Anticipated Release for Fix:	8.1.6 - April 18, 2021
Issue Summary:	New hires not populating the Company level resource group
Work-around:	The interim work around is to manually add the employee to the Company resource group after importing into time collection.
Issue:	Project Description Field on Timesheet Does Not Include Top Level Project Description
Anticipated Release for Fix:	Unknown

Issue:	Timesheet Project Description not showing in Top Level Project Name
Anticipated Release for Fix:	Unknown
Issue Summary:	(Depending on configuration) Timesheet lines prior to the upgrade would display the top-level project description / charging level project description. After upgrade, only the charging level project is being displayed.
Work-around:	There is no current work around for the employee during timesheet entry and/or review. For supervisor/manager review a custom report can be created to show project descriptions as needed. Project descriptions in Costpoint can be updated to include additional information, but this is not always possible because of size limits

Issue:	Signing blank timesheet
Anticipated Release for Fix:	Unknown
Issue Summary:	Employees are allowed to sign a timesheet that is completely blank, in previous versions a message appeared preventing employees from submitting completely blank timesheets.
Work-around:	Use clear timesheet utility and then allow employee to create a new timesheet and then fill in their hours. **Warning** clearing timesheets can be done in a broad fashion and purge all timesheets from the beginning of your installation. USE carefully and contact RGCI if you are unsure of the process.

| Issue:	Generic Batch Expense Not Loading
Anticipated Release for Fix:	Unknown
Issue Summary:	Generic credit card expense batch files are not loading
Work-around:	Manually enter expenses via the Maintain Expenses or Batch Expense screen

ON-GOING ISSUES

Issue:	Invoicing - Burden not calculating
Anticipated Release for Fix:	8.1.7 (May?)
Issue Summary:	Burden cost is not calculating if there is a burden cost ceiling, and the account is in the base of more than one pool.
Work-around:	Manually calculate burdens or remove the ceiling entries then edit the standard bill. **Warning**: Manually editing the standard bill can cause potential issues downstream with revenue, PSRs, unbilled analysis, and overall, a HUGE audit concern. Additionally, manually updating should never be the "default" process to fix billing issue; so, opening this process to users can create potential future issues if the manual process is used to fix issues instead of identifying and correcting actual billing issues (verses a systematic bug).

Issue:	Export of the project owning org to T&E
Anticipated Release for Fix:	8.1.9 (July?)
Issue Summary:	The setup can all be correct to send the project owning org over to T&E in the T&E project UDI field #1, but the field will not be updated
Work-around:	Manually update the project UDI field #1 in T&E **Note**: Exports from Costpoint to T&E do not over-write project owning org information that is currently in T&E. The manual update would only be needed for new projects.

Issue:	Overhead Prior Year cost not populating reporting within Costpoint BI
Anticipated Release Date for Fix:	8.1.6 - April 18, 2021
Issue Summary:	Costpoint is not properly populating in the prior year indirect rate information on PSRs (Costpoint and Cognos) when running at Target.
Work-around:	1. FOR COGNOS: Temporarily copy/paste your target rates into the actual rate column in the pool rate sub task to get the rates needed. 2. Print at Actual Rates using the PSR

How to find which version of Deltek Costpoint you are running:

1. When logged into your Costpoint instance click on **Help** then **About**.
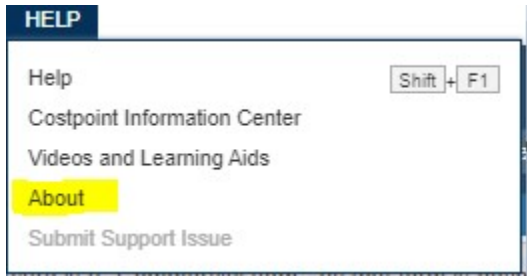
2. Look for **Monthly Release** to identify the version of Costpoint you are currently running.